



**Doc No- HR/P/01**  
**IMPARTIALITY POLICY**

**QACS declares that it will comply with the requirements of QCI/HRS/Ver1 and ensure impartiality within all its inspection and audit activities for all the personnel related to the activities.**

- The QACS is responsible for the impartiality of its Audit activities and do not allow commercial, financial or other pressures to compromise impartiality. The QACS do not have any direct relationship with the Food Service Establishments (FSEs) other than Audit work as a third-party conformity assessment.
- The QACS identify risks to its impartiality on an ongoing basis. This includes those risks that arise from its activities (sales commission or inducement for referral of new client), or from its relationships, or from the relationships of its personnel.
- For all identified risk to impartiality QACS is able to demonstrate how it eliminated/ minimised it.
- The QACS is independent to the extent that is required with regard to the conditions under which it performs its services. Depending on these conditions, QACS meet the minimum requirements given below
  - a. The QACS and its personnel are not engage in any activities that may conflict with their independence of judgment and integrity in relation to their Audit activities. In particular, they are not be engaged in the design and establishment of a FSE, supply, purchase, installation, maintenance of equipment and or Services used in a FSE.
  - b. QACS is not a part of a legal entity that is engaged in the design and establishment of a FSE, supply, purchase, installation, maintenance of equipment and or Services used in an FSE.
  - c. The QACS is not be linked to a separate legal entity engaged in the design and establishment of a FSE, supply, purchase, installation, maintenance of equipment and or Services used in an FSE.
- QACS is committed to maintain confidentiality of all information received from HRA client, any and all information collected during HRAA audit or any information received from any other sources. The QACS will provide information to FSSAI or Accreditation body as required under agreement and law.
- All Personnel of QACS, including any committee members, contractors, personnel of external bodies or individuals acting on the HRAA's have signed agreement for impartiality and confidentiality with QACS and will keep all information for HRA client confidential.

**Top management of QACS is committed to full compliance with this declaration.**

**JAYESH AGRAWAL**  
**CMD**

Prepared By	Approved By
Technical manager	CMD